

Phlebotomy Technician

Build the foundational knowledge and technical skills to safely and accurately collect blood specimens across diverse patient populations and healthcare settings.

Course Features

Textbook Access

Digital access via
VitalSource
Bookshelf

10 Hours of Tutoring

One-on-one
support from
subject matter
experts

Career & Résumé Support

Professional
resume review
and career
coaching

Learning Resources

Instructional
videos and
interactive
content

Peer Community

Discussion boards for
collaboration and peer
support

How This Program Works

The Phlebotomy Technician pathway is structured in five stages, beginning with foundation courses in student success, anatomy & physiology, and medical terminology, then progressing to the Phlebotomy Technician concentration course — a comprehensive curriculum covering phlebotomy

fundamentals, safety and infection control, venipuncture and capillary collection, specimen handling, and specialized collection procedures. **A minimum grade of 70% or higher is required in each course throughout the program.**

Throughout the program, you'll learn through reading assignments, expert-led instructional videos, interactive practice activities, soft skills spotlights, and scenario-based Checkpoints. Periodic Benchmarks validate your mastery before you advance. After completing the concentration, you'll receive your certificate, complete your externship and career placement activities, and then sit for your national certification exam to launch your career.

Stage 1

Foundation Courses

Complete these three courses before advancing to the concentration. They establish the mindset, vocabulary, and body-system knowledge essential for phlebotomy success.

Success for Healthcare Workers

Build self-awareness, time management, critical thinking, and professional skills needed to thrive in course and career.

Anatomy & Physiology

Explore body systems, anatomical terminology, and clinical documentation with a focus that connects directly to the concentration course, including cardiovascular and vascular anatomy.

Medical Terminology

Master the structure of medical terms — prefixes, roots, and suffixes — along with abbreviations, pathology language, and clinical documentation vocabulary.

Stage 2

Phlebotomy Technician Concentration Course

The core of the program — 16 checkpoints that take you from foundational phlebotomy practice through venipuncture and capillary collection, specimen handling, and specialized and forensic collection procedures, with periodic benchmarks to confirm mastery along the way.

Foundations of Practice

Phlebotomy fundamentals and quality practice, patient communication and clinical documentation, and ethics, patient rights, and legal responsibilities.

Safety & Infection Control

Infection control and exposure prevention, healthcare safety, emergency response, and first aid.

Anatomy & Collection Equipment

Cardiovascular, vascular, blood, and lymphatic essentials, along with blood collection equipment and tube systems.

Venipuncture & Specimen Collection

Preanalytical variables and collection complications, venipuncture workflow and specimen identification, capillary collection and blood smear techniques, and specimen handling, transport, and processing.

Specialized Populations & Testing

Pediatric, neonatal, and geriatric collections, point-of-care and CLIA-waived testing, and blood cultures,

Additional Specimen Types & Forensics

Urine, body fluid, and culture specimens, plus toxicology, drug screening, and

tolerance tests, and special blood procedures.

forensic collections.

Course Textbook

The following text is provided as part of your enrollment — no need to purchase separately:

Phlebotomy Handbook: Blood Specimen Collection from Basic to Advanced, 10th Edition, 2021 (Diana Garza & Kathleen Becan-McBride, Pearson)

Textbook access is provided digitally via VitalSource Bookshelf and will be available at the start of the concentration course.

Stage 3

Receive Your University Certificate

Upon successful completion of all foundation courses and the Phlebotomy Technician Concentration Course, you will receive a certificate of completion from our university partner.

What This Certificate Represents

- Official recognition of your completion of a comprehensive phlebotomy technician program
- Demonstration of competency in venipuncture and capillary collection, specimen handling, infection control, and professional practice
- A credential from a regionally accredited institution to include on your résumé and professional profiles
- Validation of your readiness to pursue externship and employment opportunities

Externship & Career Placement Support

Upon completing the Phlebotomy Technician Concentration Course, you'll receive comprehensive resources and guidance to secure your externship placement and launch your career in phlebotomy.

Externship Support

- Externship introductory call to guide your site search
- Access to prospective externship sites in your area
- Clinical affiliation agreement template
- Site procurement checklist to organize your outreach
- On-site success strategies to maximize your experience
- Clinical hours timesheet template
- 30-day follow-up call to support your progress

Career Placement Support

- Career services introductory call
- Prospective employer leads in your area
- 30-day follow-up to support your job search

Your Active Role: You will take the lead in securing your externship placement and job position. Our career support team provides resources, site leads, templates, and guidance throughout the process — but you'll be responsible for reaching out to facilities, coordinating placements, and managing your job search. This hands-on approach builds the professional communication and initiative skills that employers value.

Sit for Your Certification Exam

After completing your externship and career placement activities, you'll have access to targeted study materials designed to help you prepare for national certification exams. **Sitting for a certification exam is optional and entirely your choice.**

Certification Option

You may choose to pursue the following nationally recognized certification:

CPT – Certified Phlebotomy Technician

Offered by the National Healthcareer Association (NHA). This exam validates your knowledge across core phlebotomy competencies.

Eligibility Requirements: The NHA has its own eligibility criteria, which may include specific educational requirements, clinical hour minimums (including 30 venipunctures and 10 capillary finger sticks), or other prerequisites. Some states also have restrictions or additional licensure requirements for online phlebotomy programs. You are responsible for verifying that you meet all requirements before registering for the exam.

Program Policies

Minimum Grade Requirement

A minimum grade of 70% or higher is required in each course throughout the program. This applies to all foundation courses and the concentration course.

Academic Integrity

Academic integrity is the pursuit of scholarly activity in an honest, truthful, and responsible manner. Violations include plagiarism, cheating, fabrication, and academic misconduct. Failure to comply may result in a zero on the assessment, removal from the course, or revocation of an academic transcript.

Course Completion

All required coursework must be attempted, submitted, and graded for the course to be considered complete. Required coursework consists of graded assignments, benchmarks, and the final exam.

AI Use-Case Policy

AI tools are not permitted on Benchmarks or Checkpoints. These assessments require independent work to validate your mastery and readiness to advance in the program.